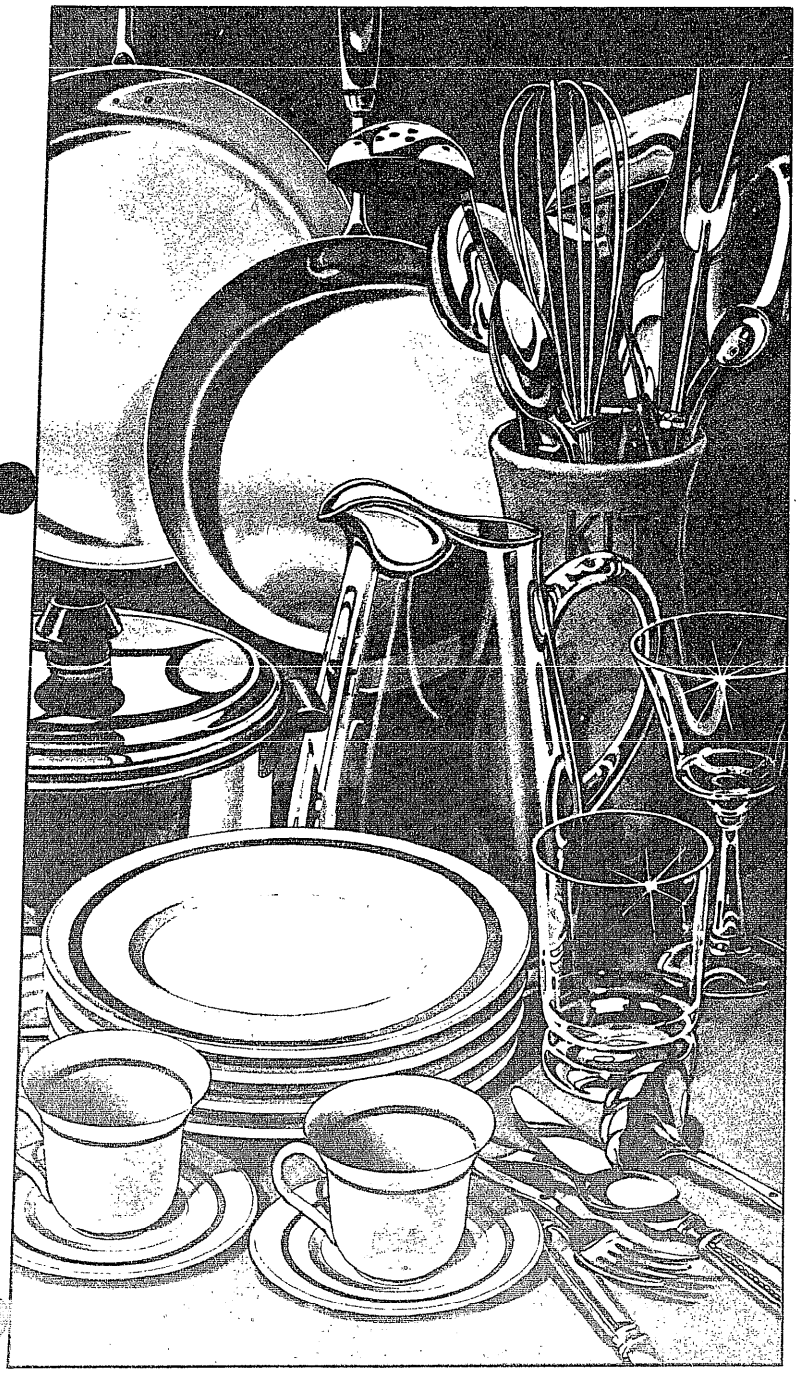
How to get the best from Your Dishwasher



Use and Care of
Built-in Model GSD 400Y

Energy-saving tips p2

How to operate your dishwasher p4

Loaded right, dishes get cleaner p8

What is dishwasher safe? p10

Save time and money. Before you call for service, use the Problem Solver p12

Your Direct Line to General Electric
The GE Answer Center℠ 800.626.2000

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Contents

Operating Instructions 4, 5

Good dishwashing starts with HOT water 6

How to test water 6

Using a rinse agent 6

How to choose and use the right detergent 6

How to prepare dishes for washing 7

How to load your dishwasher 8, 9

What you can wash safely 10

User maintenance instructions 11

How to change color panels 11

Problem solving 12, 13, 14

Consumer Services 15

Warranty ..... **Back Cover**

Energy-saving tips

The power consumption of your dishwasher can be minimized if you follow these suggestions:

- **Operate the dishwasher only when it's full.** Let the dishes accumulate in the dishwasher. When you put in only a partial load, use the RINSE ONLY cycle to rinse off heavy soils. Be sure to latch the door when waiting for a full load. This helps to keep soils moist, easier to remove.

- If you don't need your dishes right away, **use your ENERGY-SAVER no-heat feature** that turns the drying heater off automatically. Dishes dry naturally over a longer period such as overnight.

- **Always select the cycle that uses the least amount of water that will remove the soil from the load.** See pages 4 & 5.

Help us help you...

Read this Use and Care Book carefully

It is intended to help you operate and maintain your new dishwasher properly.

Keep it handy for answers to your questions.

If you don't understand something or need more help...Call, toll free:

The GE Answer Center™
800.626.2000
consumer information service

or write (include your phone number):
Consumer Affairs
General Electric Company
Appliance Park
Louisville, KY 40225

If you received a damaged dishwasher, immediately contact the dealer (or builder) that sold you the dishwasher.

Save time and money... before you call for service
Check the Problem Solver (pages 12-14). It lists minor causes of operating problems that you can correct yourself. It could save you an unnecessary service call.

Write down the model and serial numbers

You'll find them on a label just inside the dishwasher door.

These numbers are also on the Consumer Product Ownership Registration Card that came with your dishwasher. Before sending in this card, please write these numbers here:

_____
Model No.

_____
Serial No.

Use these numbers in any correspondence or service calls concerning your dishwasher.

To obtain Hispanic version of this book, call
The GE Answer Center™
800.626.2000
consumer information service.
Toll-free.

Para obtener la versión en español de este manual, llame gratis a
The GE Answer Center,
servicio de información para el consumidor,
teléfono 800.626.2000.

IMPORTANT SAFETY INSTRUCTIONS

Read all instructions before using this appliance

WARNING—When using this appliance, always exercise basic safety precautions, including the following:

- **Use this appliance only for its intended purpose** as described in this Use and Care Book.

- **This dishwasher must be properly installed and located in accordance with the Installation Instructions before it is used.** If you did not receive an Installation Instructions sheet with your dishwasher you can obtain one by contacting the service location nearest you.

—This appliance must be connected to a grounded metal, permanent, wiring system; or an equipment-grounding conductor must be run with the circuit conductors and connected to the equipment-grounding terminal or lead of the appliance.

—Connect to a properly rated, protected and sized power-supply circuit to avoid electrical overload.

- Use only detergents or wetting agents recommended for use in a dishwasher.

- Do not wash plastic items unless marked "dishwasher safe" or the equivalent. For plastic items not so marked, check the manufacturer's recommendations.

- Load light plastic items so they will not become dislodged and drop to the bottom of the dishwasher—they might come into contact with the heating unit and be damaged.

To minimize the possibility of injury.

- When loading items to be washed:

  A. Locate sharp items so that they are not likely to damage the door seal, and

  B. Load sharp knives with the handles up to reduce a risk of cut-type injuries.

- Do not touch the heating element during or immediately after use.

- Do not operate your dishwasher unless all enclosure panels are properly in place.

- Do not tamper with controls.

- Do not abuse, sit on, or stand on the door or dish rack of the dishwasher.

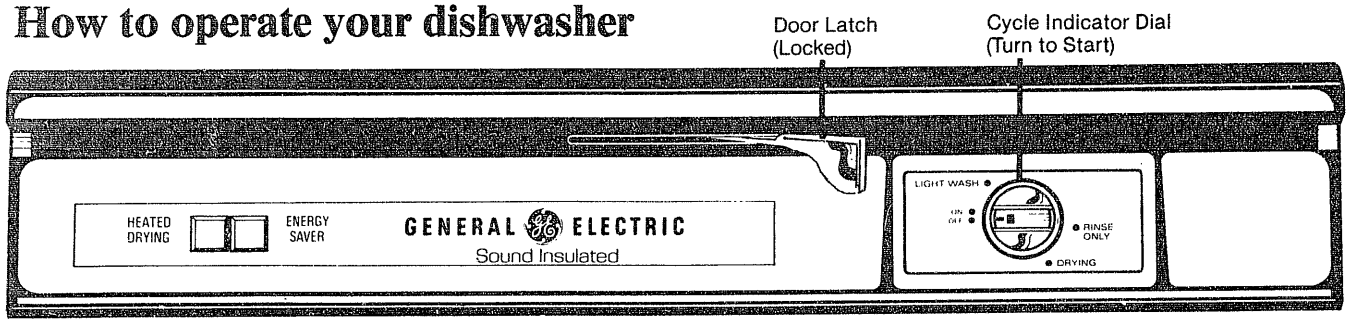
- Close supervision is necessary if this appliance is used by or near children. Do not allow children to play inside, on or with this appliance or any discarded appliance. Dispose of discarded appliances and shipping or packing material properly. Before discarding a dishwasher, remove the door of the washing compartment.

- Keep all washing detergents and wetting agents out of the reach of children, preferably in a locked cabinet. Observe all warnings on container labels to avoid personal injury.

- **HYDROGEN GAS** is produced by the chemical action within your water heater and the gas can accumulate in the water heater and/or water pipes if hot water has not been used for a period of two weeks or longer. HYDROGEN GAS IS EXPLOSIVE. So to prevent the possibility of damage or injury, if you have not used hot water for two weeks or more, or move into a residence in which the hot water system may not have been used for some time, turn on all hot water faucets and allow them to run for several minutes before using any electrical appliance which is connected to the hot water system. This will allow any hydrogen gas to escape. Of course, since the gas is flammable, do not smoke or use an open flame or appliance during this process.

SAVE THESE INSTRUCTIONS

How to operate your dishwasher

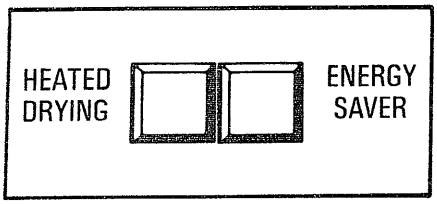


STEP 1. Load your dishwasher with dishes, silverware, pots, pans, bowls, etc. according to instructions on page 8 and 9.

STEP 2. Add detergent to the detergent dispenser. Make sure the Cycle Indicator Dial is at OFF position before adding detergent, (pages 6 and 7).

Use rinse aid agent to help prevent spotting. (See page 6.)

STEP 3. Select Drying Option



HEATED DRYING. Turns the drying heater on for fast drying.

ENERGY SAVER. Turns the drying heater off to save energy. Dishes dry naturally over a longer period such as overnight.

If you need your dishes sooner, open the dishwasher door after the cycle is complete to reduce the drying time.

Use of this option reduces the electrical energy used by this model approximately 9% for Normal Cycle.

Estimated yearly savings, depending on your local electrical rates, are:

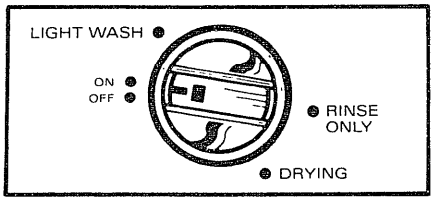
Electric Rate (per Kwh)	$ .05	$ .08	$ .11
Estimated Yearly Savings	$6.25	$10.00	$13.75

STEP 4. Select The Cycle and start dishwasher.

If your dishwasher drains into a food waste disposer, operate the disposer until it is empty before starting the dishwasher. (See Cycle selection hints on next page.)

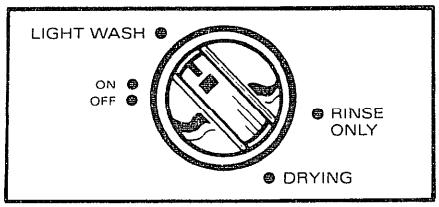
To obtain the benefits of a complete cycle, be careful that you **do not turn the dial any further than necessary** to start the dishwasher.

- **For NORMAL WASH cycle:**



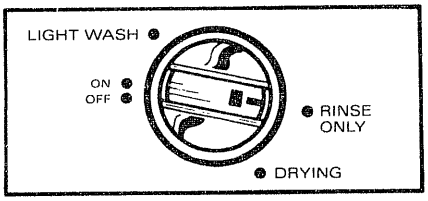
a. Latch the door.
b. Slowly turn Cycle Indicator Dial to ON position to start the cycle.

- **For LIGHT WASH cycle:**



a. **Be sure door is unlatched.**
b. Slowly turn Cycle Indicator Dial to LIGHT WASH position.
c. Latch door to start the cycle.

- **For RINSE ONLY cycle:**



a. **Be sure door is unlatched.**
b. Select ENERGY SAVER drying option.
c. Slowly turn Cycle Indicator Dial to RINSE ONLY position.
d. Latch the door to start the cycle.

Cycle Selection Hints

NORMAL WASH—
For most loads of everyday dishes, glasses and cookware.

LIGHT WASH—
For dishes that have been *pre-rinsed* before loading. Also, for washing *very lightly* soiled dishes with soils that have not dried on.

RINSE ONLY—
For rinsing partial loads which will be washed later. *Do not use detergent.*

What Happens in Each Cycle

Wash Cycles	Water Use Gallons (approx.)	Cycle Sequence						Approx. Wash Cycle Time (in minutes)
NORMAL WASH	11.4	Wash/ Rinse	Rinse	Rinse	Main Wash	Rinse	Rinse	55
LIGHT WASH	7.6			Rinse	Main Wash	Rinse	Rinse	47
RINSE ONLY	3.8					Rinse	Rinse	12

Drying Options:
HEATED DRYING. Add 30 minutes to wash cycle time. Available on all wash cycles except RINSE ONLY.

ENERGY SAVER. No Heat Drying to save energy.

- You'll hear occasional clicking sounds:
  —Soft food disposer shredding action.
  —Drain valve opening to pump water out.
  —Timer control as cycle progresses.
  —Detergent cup opening.
- The motor stops during drying.
- Water vapor comes through the vent by the door latch during drying and when water is being pumped out.

Good dishwashing starts with HOT water

To get dishes clean and dry you need hot water. To help you get water of the proper temperature, your General Electric dishwasher has a water heating feature that automatically heats the water in the wash cycle. This water heating feature may allow you to turn down your household water heater and save energy. For good washing and drying, the entering water must be at least 120°F. To prevent dish damage, inlet water should not exceed 150°F.

Check your water temperature with a candy or meat thermometer. Turn on the hot water faucet nearest the dishwasher. Put the thermometer in a glass and let the water run continuously into the glass until the temperature stops rising. If the water temperature is below 120°F. adjust your water heater.

Helpful hints: If outside temperatures are unusually low or if your water travels a long distance from heater to dishwasher you may need to set your heater's thermostat up. If you have not used hot water for some time, the water in the pipes will be cold. Turn on the hot water faucet at the sink and allow it to run until the water is hot. Then start the dishwasher. If you've recently done laundry or run hot water for showers, give your water heater time to recover before operating the dishwasher.

You can help prevent spotting with a rinse agent

A rinse agent makes water flow off dishes quicker than usual. This lessens water spotting. Makes drying faster, too.

For best dishwashing performance, use of a rinse agent is recommended.

Rinse agents come in either liquid or solid form. Your dishwasher's dispenser uses the solid form.

If you can't find any rinse agent, write:
ECONOMICS LABORATORY, INC.
("JET DRY")
Osborn Building
St. Paul, Minnesota 55102

How to choose and use detergent

First, use only detergent specifically made for use in dishwashers. Other types will cause oversudsing.

Second, check the phosphate content. Phosphate helps prevent hard-water materials from forming spots or film on your dishes. If your water is hard (7 grains or more), your detergent has to work harder. Detergents with a higher phosphate level will probably work better. If the phosphate content is low (8.7% or less), you'll have to use extra detergent with hard water.

Your water department can tell you how hard your water is. So can your rural county agent. Or your area's water softener company. Just call and ask them how many "grains" of hardness is in your water.

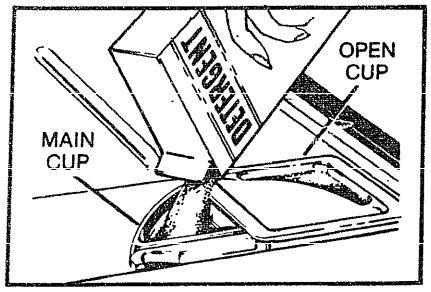
How much detergent should you use? That depends. Is your water "hard" or "soft?" With hard water, you need extra detergent to get dishes clean. With soft water, you need less detergent.

Too much detergent with soft water not only wastes money, it can be harmful. It can cause a permanent cloudiness of glassware, called "etching." An outside layer of glass is etched away! Of course, this takes some time. But why take a chance when it's easy to find out the hardness of your water.

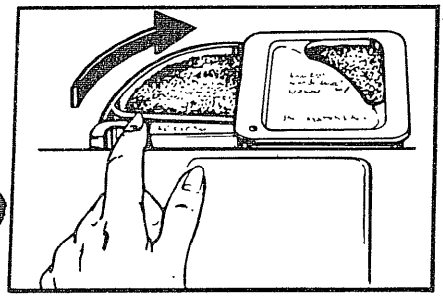
Keep your detergent fresh and dry. Under the sink isn't a good place to store detergent. Too much moisture. Don't put detergent into the dispenser until you're ready to wash dishes, either. (It won't be fresh OR dry.)

If your detergent gets old or lumpy, throw it away. It won't wash well. Old detergent often won't dissolve.

You'll find two detergent dispensers on the inside door of your dishwasher. Two, because some cycles use two washes.



See "Detergent Usage Guide" below. (Be sure the Cycle Indicator Dial is at OFF position before adding detergent.)



Close the main cup.

NOTE: Detergent cup may be opened manually with no harm.

What you can leave on dishes And what you shouldn't

If this is your first dishwasher, or if you're replacing a much older model, you may wonder how much pre-preparation your dishes need. Actually very little. Pre-rinsing of normal food soils is not necessary. With common sense and a little practice you'll soon know what foods to remove. Here are some guidelines:

1. Scrape off bones, seeds, skins, toothpicks and other hard solids. It is also best to remove hard shelled vegetables, meat trimmings, leafy vegetables and crusts. Remove excessive quantities of oil or grease.

2. Remove large quantities of any food. Your dishwasher has a built-in soft food disposer that pulverizes soft food bits and flushes them away. It can handle *small* amounts of soft foods, but cannot handle large amounts of food as soft as mashed potatoes or applesauce.

3. Try to remove food scraps and place dishes in dishwasher before soil has a chance to dry and become hard. Dishes with dried-on soil are more difficult to wash and may require additional preparation for good results. Remember to use your RINSE ONLY cycle for small "holding" loads.

Note: The foods mentioned above are for examples only. Other foods not mentioned may also need to be removed from your dishes. You may also want to consider removing foods such as mustard, mayonnaise, vinegar, lemon juice and other foods that can cause discoloration of stainless steel if allowed to remain on dishes for a long period of time.

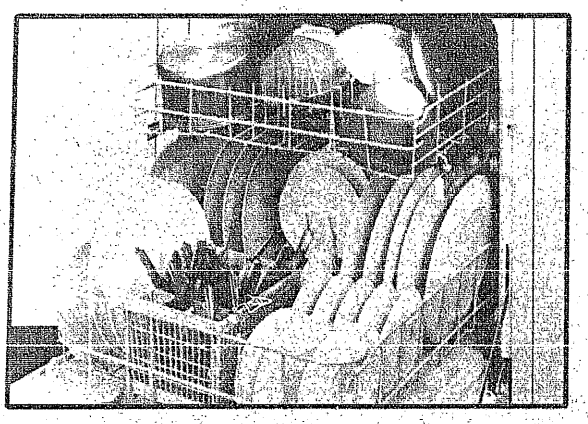
Detergent Usage Guide

	SOFT WATER (0-3 grains hardness)		MEDIUM WATER (3-7 grains)		HARD WATER (7-12 grains*)	
CYCLES	Main Cup	Open Cup	Main Cup	Open Cup	Main Cup‡	Open Cup‡
NORMAL WASH cycle	1 Tablespoon minimum +	1 Tablespoon minimum	Half Full +	Half Full	Completely Full +	Completely Full
LIGHT WASH cycle	1 Tablespoon minimum	None	Half Full	None	Completely Full	None
RINSE ONLY cycle	**Use no detergent**		**Use no detergent**		**Use no detergent**	

*12 grains and up is extremely hard water. A water softener is recommended. Without it, lime can build up in the water valve. The water valve may stick while open and cause flooding.

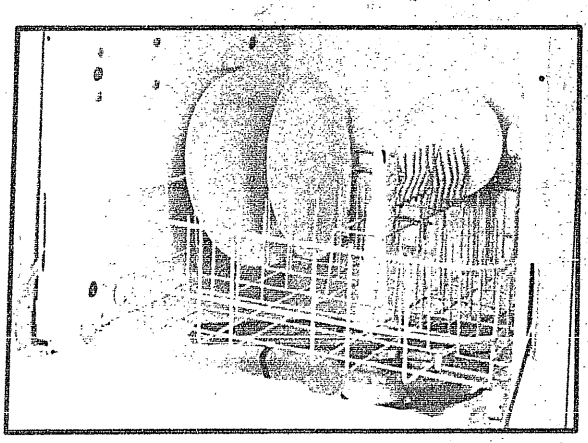
‡Filled Main Cup holds 3 tablespoons; Filled Open Cup holds 2 tablespoons.

Loaded right, dishes get cleaner



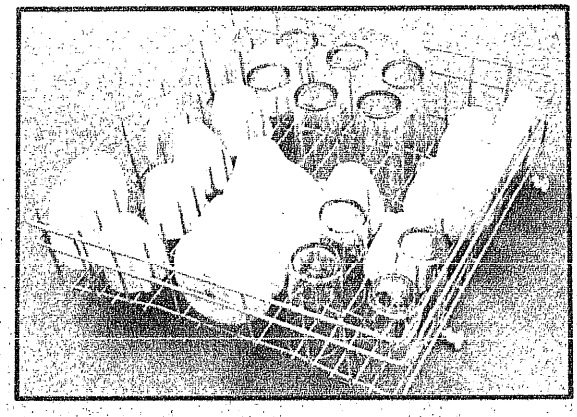
This is a random mixed load, the most common type you will have.

Make sure dishes are properly loaded to insure that water can reach the soiled surfaces. The wash arm in the bottom sprays water up. The tower that rises in the center sends water out over the dishes to wash the items in the upper rack.

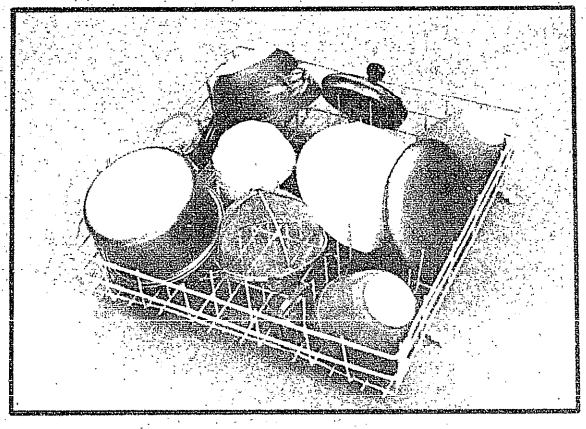


WATCH OUT FOR THIS.
The wash tower rises through the center of the bottom rack during the wash and rinse portions of the cycle. Don't block it or load tall things next to it. Also, be careful not to let portion of an item extend through the bottom rack or the silverware basket, such as knives, skewers or pot handles.

How to load the TOP RACK

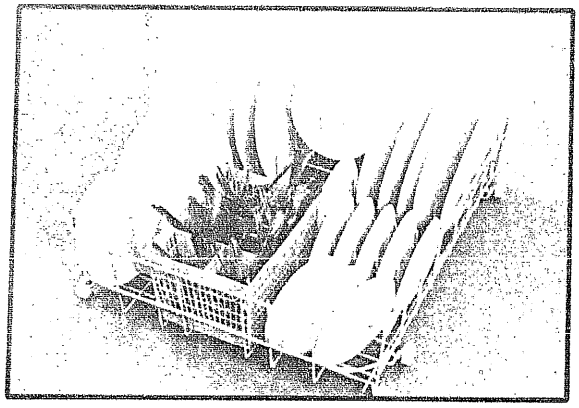


The top rack is best for glasses, cups and saucers. Cups and glasses fit best along the sides. This is the place for dishwasher-safe plastics, too. Make sure small plastic items are lodged in tightly so they can't fall onto the Calrod® heating unit.

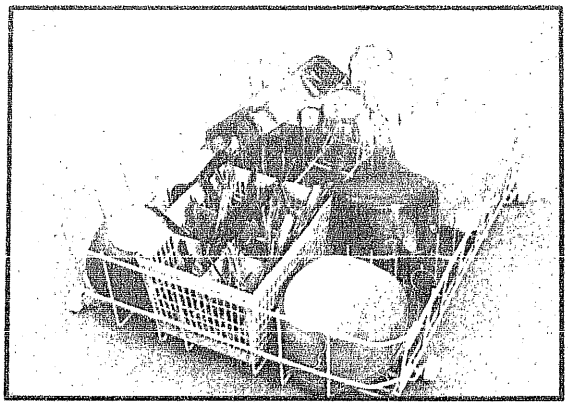


Sauce pans, mixing bowls and other small items may be placed—face down—in the top rack. The top rack is handy for all kinds of odd shapes. Be sure the force of water and detergent can reach soiled surfaces.

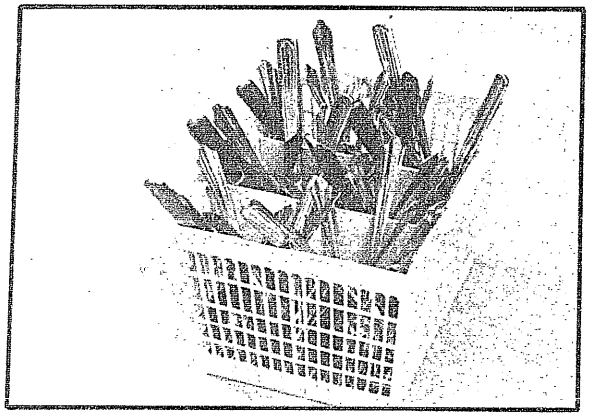
How to load the BOTTOM RACK



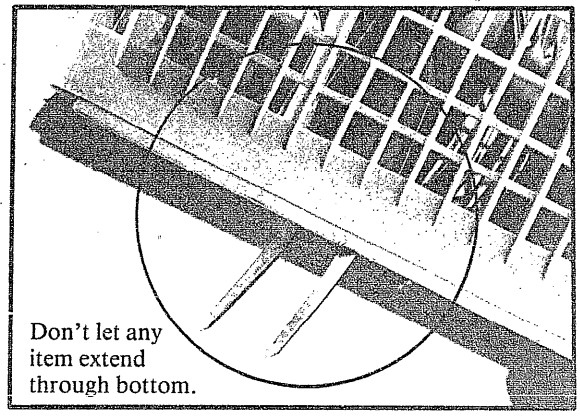
Fit plates and saucers between the pins. Load platters, pots, pans and bowls along the sides, in corners or in the back.



Heavily soiled pots, pans and casseroles MUST be loaded in the bottom rack, facing down. Prop the broiler pan and rack along the edge. Shallow items may be angled provided the lower side does not shield the soiled surface inside from the water.



Put flatware in the removable silverware basket with handles up to protect your hands. Mix knives, forks and spoons so they don't nest together. Distribute evenly. Small plastic items, such as measuring spoons and lids from small containers are not recommended for automatic dishwashing. If placed in dishwasher, they should go in bottom of silver basket with silverware on top.



Take out anything that may fall or extend through the bottom of the basket.

What you can usually wash safely in your dishwasher And what you can't

Material	Usually Safe	Exceptions (not safe)	Special Instructions
Aluminum	YES	Some colored anodized aluminum can fade.	Some darkening or spotting possible. Remove by scouring with soap-filled steel wool pads.
China/ Stoneware	YES	Antique, metal trimmed, hand-painted or over-the-glaze patterns fade. Gold-leaf will discolor.	If in doubt, check with the manufacturer. Or test wash one piece daily for at least a month. Compare with the rest of the set.
Crystal	YES	Antique, metal-trimmed, or hand-painted patterns fade. Gold-leaf will discolor.	Load securely to prevent movement.
Non-dishware items—such as electronic air cleaner filters, furnace filters, paint brushes, etc.	NO		Do not wash in dishwasher. Damage to dishwasher and discoloration or staining of dishwasher may result.
Glass	YES	Milk glass may yellow.	
Iron	NO	Iron will rust.	
Pewter	NO	Pewter tarnishes.	
Plastics	YES		If it doesn't say DISHWASHER SAFE, test one piece before dishwashing an entire set. Wash in top rack only.
Stainless steel	YES		Rinse if not washing immediately. Salty or acid foods can stain if left on.
Sterling Silver and Silver plate	YES	Don't put in same silverware basket with stainless steel. Contact between metals can damage silver. Don't use copper utensils in the same load. Silver may get a brown film. Adhesive used to attach some hollow-handle knives can loosen.	Rinse if not washing immediately. Salty or acid foods can stain if left on. Dry detergent can cause difficult-to-remove black spots. Place in the back section of silverware basket to avoid being exposed to detergent from the detergent cup.
Non-stick coatings	YES		After washing, wipe the non-stick coating area with vegetable oil to keep it from losing its non-stick quality.
Tin	NO	Tin can rust.	
Wood	NO	Wood can warp, crack or lose its finish with any type washing.	

Forget a dish? Here's when you can add it.

Add dishes any time during a RINSE ONLY cycle.

With other wash cycles, you can add dishes at any time BEFORE the main detergent wash portion of the cycle.

However, opening the door during any cycle lessens cleaning power because the temperature inside the dishwasher is lowered. So try to load everything at the beginning.

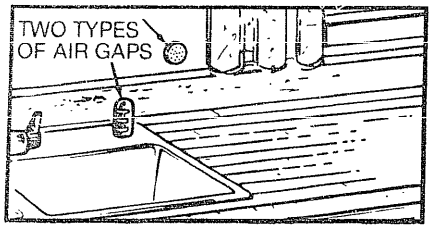
Here's how to add a forgotten dish:

1. Push the door latch to the left. Washing will stop.
2. Wait a few seconds until the water calms. Then open the door.
3. Add dishes you've forgotten.
4. Close the door and push the latch to the far right. When the door is locked, washing will continue.

User Maintenance Instructions

Built-in dishwashers often use an air gap. Keep it clean

An air gap is a plumbing device. It protects your dishwasher against water backing up into it if a drain clogs. The air gap is not a part of the dishwasher. And you may not even have one. Not all plumbing codes require air gaps.



If you have an air gap, check it at least once a month. THE AIR GAP IS NOT PART OF YOUR DISHWASHER. IT IS NOT COVERED IN YOUR WARRANTY.

The air gap is easy to clean. With most types, first turn off the dishwasher, then lift off the chrome cover. Then unscrew the plastic cap and check for any build-up of grit. A toothpick makes cleaning easy.

Check the air gap any time your dishwasher isn't draining well.

To keep your dishwasher looking good...

Clean the control panel with a lightly dampened cloth. Dry thoroughly. Do not use abrasives or sharp objects on the panel. They can damage it.

Clean the outside with a good appliance polish wax. The outside cabinet finish is durable, but it can scratch. So use no scouring pads, harsh or gritty cleaners.

Appliance Polish Wax & Cleaner (Cat. No. WR97X216) is available from GE and Hotpoint Appliance Parts Marts.

The inside usually takes care of itself. If it should ever need cleaning, use a mild cleansing powder. Scouring pads and harsh cleansers can mar the finish.

How to prepare your dishwasher for winter storage

If your dishwasher is left in an unheated location during the winter months, have a service technician take the following steps to prevent the machine from freezing:

- Remove fuses or trip circuit breakers to remove electric power from the dishwasher.
- Turn off water to dishwasher. Disconnect the water inlet line from the water valve and drain.
- Remove water valve from the dishwasher and blow on small plastic outlet to remove water. Replace water valve and water line.
- Remove plug in bottom of rubber boot and drain completely. Replace the plug.

How to Give Your Dishwasher a New Look—Change Its Color!

If you are redecorating, you can reverse your dishwasher's front panels to change color.

The panel is held in place by the door trim. You have a choice of three colors; one on each side of the removable panel and a third on the permanent panel underneath. Or you can paint the panel with the color of your own choice.

How to change door panel insert:

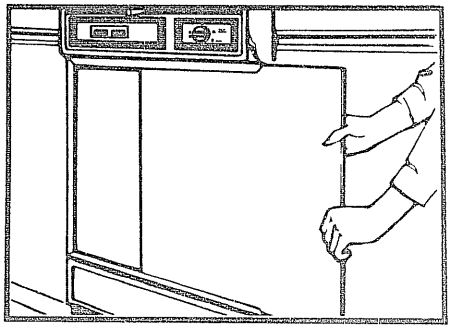
1. Take out the three trim screws on either side of the dishwasher door. Remove the side trim.
2. Slide out the panel.
3. Put the color you want in front; or leave the removable panel off if you want the Black panel showing. (Handle the panel carefully. The edges may be sharp.)
4. Replace side trim and screws.

If your dishwasher does not have trim that accepts ¼-inch thick wood insert, an Accessory Trim Kit GPF18 can be purchased for that purpose.

Dimensions for ¼-inch wood insert:

19⅞" high × 23⁹⁄₁₆" wide

Note: Do not operate dishwasher while changing panel or when lower access panel is removed.



Change color in minutes. Just remove trim and change.

Save Your Time and Money

Before you call for service, check the Problem Solver

If you have a problem, it may be minor. You may be able to correct it yourself. Just use this Problem Solver to locate your problem and then follow the suggested recommendations.

The Problem Solver

PROBLEM	POSSIBLE CAUSE AND REMEDY
DISHWASHER WON'T RUN	A fuse in your home may be blown, or the circuit breaker tripped. Replace fuse or reset circuit breaker. Remove any other appliances from the circuit.
UNUSUAL NOISE	Utensils may not be secure on rack pins. Or something small may have dropped from the rack. Water is causing utensils to rattle. Make sure everything is securely placed in dishwasher.
DISHES DON'T DRY	Make sure inlet water temperature is correct. (See page 6.) Unload the bottom rack first. Water from dishes in the top rack may be spilling into the bottom rack. Check for improper loading. Dishes shouldn't nest together. Avoid overloading.
UNCLEAN DISHES AND FLATWARE	Check inlet water temperature. It should be at least 120°F. (To test, see page 6.) To obtain the benefits of a complete cycle, be careful that you **do not turn the dial any further than necessary** to start the dishwasher. Water pressure may be temporarily low. Turn on a faucet. Is water coming out slower than usual? If so, wait until pressure is normal before using your dishwasher. Plugged air gap. (See page 11.) Improper rack loading. (See pages 8 & 9.)
BLACK OR GRAY MARKS ON DISHES	Aluminum deposits often leave marks when they rub against other things. Remove marks with a mild abrasive cleanser.

PROBLEM	POSSIBLE CAUSE AND REMEDY
DETERGENT LEFT IN DISPENSER CUPS	Water may not be reaching the detergent cups. Move dishes that may be blocking detergent cup. The dispenser cover may not be opening or may be blocked by improperly loaded items. Open the cup and remove any caked-on detergent. If the cup still doesn't open automatically, call for service. Detergent may be old. If it's hard or caked in the box, throw it away. The detergent may not be working well. Try another brand.
DETERGENT CUP COVER WON'T LATCH	Make sure Cycle Indicator is in OFF position.
SPOTS AND FILMING ON GLASSES AND FLATWARE	Spotting can be caused by all these things: • Extremely hard water. (See page 6.) • Low inlet water temperature. (To test, see page 6.) • Overloading the dishwasher. • Improper loading. (See pages 8 & 9.) • Old or damp detergent. • Phosphate level in detergent too low. (See page 6.) • Too little detergent. (See page 7.) Due to varying local water conditions and personal preferences, try several brands of detergents to find one that gives the best results for you. **To remove stubborn spots and film from glassware:** 1. Remove all metal utensils from the dishwasher. 2. Do not add detergent. 3. Select NORMAL WASH cycle. 4. Start the dishwasher and allow to run for 15 to 20 minutes. The dishwasher will now be in the main wash. 5. Then open the door and pour 2 cups (500 ml) of white vinegar into the bottom of the dishwasher. 6. Close the door and allow to complete the cycle. **If vinegar rinse doesn't work:** Repeat as above, except use ¼ cup (60 ml) of citric acid crystals instead of vinegar. (Most drug stores carry citric acid crystals. If yours doesn't, call GE Factory Service.) Using a vinegar or citric acid crystal rinse more than twice a month? Consider a home water-softener.
CLOUDINESS ON GLASSWARE	If vinegar or citric acid crystal rinse doesn't work, the cloudiness is "etching." The film cannot be removed. **It can be prevented:** Use less detergent if you have soft water. Wash glassware in the shortest cycle that will get them clean. Water temperature entering dishwasher exceeds 150°F.

Continued on next page

The Problem Solver (continued)

PROBLEM	POSSIBLE CAUSE AND REMEDY
YELLOW OR BROWN FILM	Tea or coffee can stain cups. Remove the stains by hand, using a solution of ½ cup bleach and 3 cups warm water. An overall yellow or brown film on dishes or glassware can be caused by iron deposits in water. A special filter in the water supply line is the only way to correct this problem. Your water softener company can tell you about the filter. Yellow film on sterling silver results when you wash copper utensils in the same load. Silver polish will usually remove this stain.
CHIPPING OF CHINA	Rough handling can cause chipping. Load with care. Make sure glassware and china are secure and can't jar loose. (See page 8 for correct way to load glassware.) Make sure tall glasses and stemware will clear the top of the tub when you push the rack into the dishwasher. Always use the top rack for delicate items.
SMALL AMOUNT OF WATER STANDING IN THE BOTTOM OF THE TUB	Water around the outlet on the tub bottom at the back of the tub is normal. It is clean water. It's there to keep the water seal lubricated.
WATER WON'T PUMP OUT OF THE TUB	If the entire bottom of the tub has water, you may have a drain problem. Clean the air gap, if you have one. (See page 11.) Check the kitchen sink. Is it draining well? You may need a plumber. If dishwasher drains into disposer, run disposer to clear. Be sure disposer is not clogged.
SUDS IN THE TUB	Sudsing detergents are not meant for dishwashers. USE ONLY AUTOMATIC DISHWASHER DETERGENTS TO AVOID SUDSING. **To remove suds from the tub:** Open the dishwasher. Let suds evaporate. Add 1 gallon of cold water to the tub. Close and latch the dishwasher. Pump out water by slowly turning the control dial until a drain period is reached. Repeat, if necessary.
DISHWASHER LEAKS	Suds can cause unit to overflow. That's why it's so important to use a detergent that's designed for automatic dishwashers.

Consumer Services

At General Electric we're committed to providing you with the best appliances we know how to build and we know that you want your appliances to give you many years of dependable service.

Our Consumer Services are designed with your needs and wants in mind.

1. Warranty Protection

Before your new appliance left the factory, it went through rigorous tests to detect manufacturing defects.

And you have a written warranty to protect you. See the warranty on the back page of this book for details.

2. Convenient Service

Whether your appliance is in or out of warranty, you're just a phone call away from our nationwide network of Factory Trained Service professionals.

Simply call our GE service organization. Look in the White or Yellow Pages of your telephone directory for GENERAL ELECTRIC COMPANY, GENERAL ELECTRIC FACTORY SERVICE, GENERAL ELECTRIC-HOTPOINT FACTORY SERVICE or GENERAL ELECTRIC CUSTOMER CARE® SERVICE.

Service can normally be scheduled at your convenience and the technician drives a fully-stocked parts service truck so that, in most cases, the repair can be completed in one visit.

We're proud of our service and want you to be pleased, but if for some reason you are not happy with the service you receive, here are three steps to follow for further help.

FIRST, contact the people who serviced your appliance. Explain why you are not pleased. In most cases, this will solve the problem.

NEXT, if you are still not pleased write all the details—including your phone number to:

Manager, Consumer Relations
General Electric
Appliance Park
Louisville, Kentucky 40225

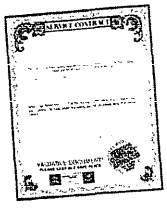
FINALLY, if your problem is still not resolved, write:

Major Appliance Consumer Action Panel
20 North Wacker Drive
Chicago, Illinois 60606

3. Service Contracts

For trouble-free service beyond the written warranty period.

If you prefer to budget your repair expenditures instead of being surprised by them, GE offers service contracts for varying lengths of time on all GE major appliances. With a contract, we'll keep your appliance in good operating condition during the contract period at no additional charge.

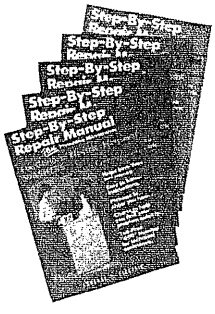


Service contracts let you pay today's prices for service a month, a year, or several years from now. And, you'll receive service from GE trained service technicians using only genuine GE parts. If you have any questions about Service Contracts, call *TOLL-FREE* 800.626.2224. (In Kentucky, call 800.292.2057.)

4. The Quick Fix® System

You can save money and time by doing it yourself.

For do-it-yourselfers who would prefer to fix GE major appliances themselves ... GE offers an industry first, the Quick Fix® System.



A program for do-it-yourself appliance repair, the system includes *step-by-step repair manuals* for refrigerators, most non-microwave electric ranges, dishwashers, and standard and large capacity washers and dryers, plus *specially packaged replacement parts,* and technical help with a *toll free 800 number.*

5. Help For You By Phone

Should you need help in the selection and purchase of new appliances, or have questions about the operation of the GE appliances you now own—or have *any* other questions about GE consumer products or services, you are only a *TOLL FREE* call away.

The GE Answer Center™ consumer information service is open 24 hours a day, seven days a week.

Our staff of experts stands ready to assist you anytime.

Your Direct Line to General Electric
The GE Answer Center™ 800.626.2000

YOUR GENERAL ELECTRIC AUTOMATIC DISHWASHER WARRANTY

Save proof of original purchase date such as your sales slip or cancelled check to establish warranty period.

WHAT IS COVERED

FULL ONE-YEAR WARRANTY

For one year from date of original purchase, we will provide, free of charge, parts and service labor in your home to repair or replace ***any part of the dishwasher*** that fails because of a manufacturing defect.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for ordinary home use in the 48 mainland states, Hawaii and Washington, D.C. In Alaska the warranty is the same except that it is LIMITED because you must pay to ship the product to the service shop or for the service technician's travel costs to your home.

All warranty service will be provided by our Factory Service Centers or by our authorized Customer Care® servicers during normal working hours.

Look in the White or Yellow Pages of your telephone directory for GENERAL ELECTRIC COMPANY, GENERAL ELECTRIC FACTORY SERVICE, GENERAL ELECTRIC-HOTPOINT FACTORY SERVICE or GENERAL ELECTRIC CUSTOMER CARE® SERVICE.

WHAT IS NOT COVERED

- Service trips to your home to teach you how to use the product.

Read your Use and Care material. If you then have any questions about operating the product, please contact your dealer or our Consumer Affairs office at the address below, or call, toll free:

The GE Answer Center™
800.626.2000
consumer information service

- Improper installation.

If you have an installation problem, contact your dealer or installer. You are responsible for providing adequate electrical, plumbing and other connecting facilities.

- Replacement of house fuses or resetting of circuit breakers.
- Cleaning or servicing of air gap device in drain line.
- Failure of the product if it is used for other than its intended purpose or used commercially.
- Damage to product caused by accident, fire, floods or acts of God.

WARRANTOR IS *NOT* RESPONSIBLE FOR CONSEQUENTIAL DAMAGES.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are in your state, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor: General Electric Company

If further help is needed concerning this warranty, contact:
Manager—Consumer Affairs, General Electric Company, Appliance Park, Louisville, KY 40225

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